



# Training Schedule

2010 WebEOC® User Conference - Augusta Georgia - May 18 - 21

	Tuesday, May 18		Wednesday, May 19		Thursday, May 20		Friday, May 21	
	9:45 - 11:45	2:30 - 5:00	10:30 - 12:30	3:30 - 5:30	9:45 - 11:45	2:30 - 5:00	8:00 - 10:00	10:30 - 12:30
<b>Newbies</b>								
WebEOC End-User Train-the-Trainer	Train the Trainer (TTT1)		Train the Trainer (TTT2)					
WebEOC Administrator Basics			Admin (WAB1)		Admin (WAB2)			
WebEOC Basic Board Building					Brd Bldr Basic (BBB1)		Brd Bldr Basic (BBB2)	
Intro to Implementation and Process Flow	Intro to Process (IPF1)						Intro to Process (IPF2)	
<b>Old-Timers and Battle Scarred</b>								
Intermediate Board Builder	Intermediate Brd Bldr (IBB1)		Intermediate Brd Bldr (IBB2)		Intermediate Brd Bldr (IBB3)			
	Intermediate Brd Bldr (IBB4)							
Regional Imp and Process Flow (Not hands on)	Regional Process (REG1)				Regional Process (REG2)			
WebEOC and Exercise Planning	Exercise Planning (WEP1)		Exercise Planning (WEP3)		Exercise Planning (WEP2)			
Resource Manager 2 (plugin)			Resource Mgr 2 (RM21)				Resource Mgr 2 (RM22)	
ESiWebFUSION™			ESiWebFUSION (EWF1)				ESiWebFUSION (EWF2)	
<b>Egg Heads</b>								
Board Builder Advanced	Brd Bldr Adv (ABB1)		Brd Bldr Adv (ABB2)		Brd Bldr Adv (ABB4)		Brd Bldr Adv (ABB3)	
WebEOC IT and Security (Not hands on)			IT and Security (ITS1)				IT and Security (ITS2)	
Mapper(plugin) & the Common Operating Picture	Mapper COP (MAP1)				Mapper COP (MAP2)		Mapper COP (MAP3)	

Each course is a standalone 4 hour block of instruction. Students may select up to three individual courses from any of the three training tracks for a total of 12 hours of instruction. A training certificate will be issued for each completed course. If you don't see a course that you're interested in taking on a particular day, there are sure to be presentations by guest speakers or an experienced ESi employee that you will enjoy.

<b>Old-Timers and Battle Scarred</b>								
Intermediate Board Builder								
Regional Imp and Process Flow (Not hands on)	Regional Process							
WebEOC and Exercise Planning					Exercise Planning			
Resource Manager (plugin)								
ESiWebFUSION™								
<b>Egg Heads</b>								
WebEOC Advanced Board Builder							Brd Bldr Adv	
WebEOC IT and Security (Not hands on)								

In the example above, the individual has decided to take the Regional Process course on Tuesday, nothing on Wednesday, Exercise Planning on Thursday then move on to Advanced Board Builder in the *Egg Heads* track on Friday.

# 2010 WebEOC® User Conference Training Tracks

Every WebEOC installation deserves a well-trained WebEOC Administrator. WebEOC Administrators should not only be able to perform basic tasks such as adding new users to a system, but they should be able to train WebEOC end-users, create basic and advanced boards and change how WebEOC information flows within a WebEOC system.

The 2010 WebEOC User Conference Training Schedule has been tailored to the needs of our customers regardless of proficiency or familiarity with ESI software offerings. Note that all courses, with the exception of “Regional Implementation and Process Flow” and “WebEOC IT and Security,” are hands on classes.

For those who are new to our products, the *Newbies* track is an excellent way to get started using and implementing WebEOC. If you’re a WebEOC veteran, the *Old-Timers and Battle Scarred* track is for you. This track provides more in-depth training for intermediate users who are ready to take their knowledge and their implementation of WebEOC to the next level. There’s even an *Egg Heads* track with information designed for the geeks among us.

Before registering for any of the courses, please make sure you read through the course description. ESI wants you to pick a class that will be challenging but we don’t want you to bite off more than you can chew.

NEWBIES	OLD TIMERS AND BATTLE SCARRED	EGG HEADS
<p><b>WebEOC End-User Train-the-Trainer</b> This course will show you how to train end-users and give you the basics for administering a WebEOC system. Students will leave this class with the training module in electronic format, which can be modified to meet end-user training needs.</p> <p><b>WebEOC Administrator Basics</b> The WebEOC Admin Control Panel is the heart of a WebEOC System. In this course, you will learn what is needed to manage a WebEOC installation on a day-to-day basis from creating users and groups to generating new incidents.</p> <p><b>WebEOC Basic Board Building</b> One of the biggest strengths of WebEOC is the ability to build data input and display boards to collect any type of information. Learn how to use the Boards Manager to design and build basic board sets.</p> <p><b>Introduction to Implementation and Process Flow</b> In this course you will learn how information can flow in your WebEOC system using the data linking and process permissions features.</p>	<p><b>Intermediate Board Building</b> <i>A good understanding of basic WebEOC board building is recommended to attend this course.</i> So you have a board with data in it that you need to interactively share with another board, or three to keep from rekeying information. Learn how data is interactively shared with several boards.</p> <p><b>Regional Implementation and Process Flow (Not hands on)</b> WebEOC is being used in countless regional implementations. Those attending this course will learn the ins and outs of what is involved in setting up and maintaining a regional implementation.</p> <p><b>WebEOC and Exercise Planning</b> The first half of this course will address the rationale for exercises and the Homeland Security Exercise and Evaluation (HSEEP) method of designing, conducting, and evaluating exercises with WebEOC. The second half will demonstrate how to use the WebEOC Simulator to design and conduct a functional exercise. The course is designed for WebEOC Administrators who have little or no experience as Exercise Coordinators.</p> <p><b>WebEOC Resource Manager 2.0 (plugin)</b> There have been substantial improvements made to the optional Resource Manager plugin over the past year. Students will learn the basics of how to implement and manage Resource Manager.</p> <p><b>ESiWebFUSION™</b> ESiWebFUSION brings a new dimension to the concept of collaboration. Come and learn how to build an ESiWebFUSION board, how to share that board with other WebEOC systems, and how to manage an ESiWebFUSION server.</p>	<p><b>WebEOC Advanced Board Building</b> <i>You will need a good understanding of HTML code to take advantage of what you learn.</i> The Advanced Board Building course taught at ESI University is a 16 hour course. During this four-hour class, you will learn about the extensive library of WebEOC tags created by our developers, and explore how several of them can be used to perform more complex functions within WebEOC.</p> <p><b>WebEOC IT and Security (Not hands on)</b> What are the hardware and network requirements for WebEOC? What are the best practices for maintaining the SQL database? Get answers to these questions and learn what hoops WebEOC must go through to obtain its security ratings and what you and your network administrators need to know to further protect your WebEOC system.</p> <p><b>WebEOC Mapper Professional 2.1 (plugin) and the Common Operating Picture</b> We talk a lot about developing a Common Operating Picture (COP) using the Significant Events Board. Think of the value for an EOC audience to instantly see the location of a significant event on a map as soon as it is posted. <i>Mapper 2.1</i> is the only GIS integration with real-time, two-way communication with WebEOC. Just like WebEOC, the <i>Mapper 2.1</i> user interface is designed to enable new users to utilize the basic features with only a few minutes of instruction. In this course, you will learn the ins-and-outs of <i>Mapper 2.1</i> from our GIS experts.</p>